

# Instructions on brands and communication



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# 1.1 Summary

These instructions govern how LinTek strives to coordinate its brand and communications.

## 1.2 Purpose

The purpose of these instructions is to establish important aspects regarding how and what LinTek should communicate and to harmonise LinTek's communication efforts.

### 1.3 Scope

These instructions apply to everyone within LinTek, as they are part of the LinTek brand.

## 1.4 History

Draft prepared on 14 October 2014 by Albin Mannerfelt. Adopted by decision of the Union Board [No 10, 14/15].

#### Revisions have been made:

on 14 May 2020 by Cecilia Abrahamsson. Adopted by Union Board meeting [No 12, 19/20]. on 5 May 2021 by Lucas Sevelin. Adopted by Union Board meeting [No 14, 20/21].

A full editorial history can be found on GitLab.



# 2 Implementation and responsibility

Implementation is a matter of creating awareness and actively working to develop the brand and the dissemination of information. It is at times when the union is seen and heard that the focus should be on compliance with these instructions.

Lin Tek's Marketing Officer is responsible for ensuring that overall implementation takes place through collaboration with the Union Board and union management. The LiTHanian brand is regarded as an exception, where the publisher under Swedish law is responsible for the overall implementation of the magazine's contents. The publisher responsible under Swedish law can advantageously conduct a dialogue with the marketing manager if necessary.



# 3.1 Slogan/ motto

Lin Tek's slogan or motto is "Your friend in student life". This phrase should be used in communications with science and engineering students, particularly for membership recruitment purposes and in connection with the welcome weeks. Lin Tek's mascot personifies the slo gan.

### 3.2 Core values

LinTek's identity is built around three core values:

- Education
- Community
- Future.



Lin Tek's communications should always be adapted to the target group and based on Lin Tek's core values and convey Lin Tek's identity, which consists of:

- Core: To promote members' studies and related matters by, among other things, monitoring and pursuing educational and student welfare issues.
- Associations: Lin Tek is always on the side of the students and is helpful, professional and reliable
- Values: Education, community and future, competence, legal security, action, enjoyment
- **Products**: Membership provides benefits, support for students in times of need, representation of the science and engineering students and a number of different events throughout the year, as well as the right to legal assistance.

### 4.1 Communication channels

To communicate internally with science and engineering students, LinTek will primarily use the following marketing channels

- **Printed material**: Printed material may be, for example, leaflets, posters, banners, give-aways or rollups. All printed material should include the LinTek logo or mascot. The material should be of good quality. Print communication should be fast it should be possible to get the most important messages, even at a glance.
- **Personal approach**: The personal approach should show that Lin Tek is made up of ordinary students. When dealing with people, an attempt should be made to convey Lin Tek's associations.
- **Digital communication**: Digital communication can take place for example through the website, social media, newsletters or the websites of other organisations. It should be a source of knowledge as well as dissemination of information.

Lin Tek should be aware of what is happening on student-related issues in society through the media. There is occasionally something so important to the students at LiTH that Lin Tek needs to take a greater role, and the media can then be used. Critical articles from Lin Tek should be well formulated and to the point. science and engineering students should have a sense of pride when they read, for example, an opinion piece written by Lin Tek. Contact with journalists and similar should be nurtured by Lin Tek and be professional.

In the case of major occurrences such as demonstrations, crises or events (which also target a wider group than science and engineering students), press releases should be sent out to relevant media. Press releases should be professional, very clear and should make simple reference to a representative (who can act as a spokesperson on the matter) at LinTek.

Other communication with the media should be notable for professionalism and pride, and opinions should clearly follow Lin Tek's position programme document.



LiTHanian is LinTek's politically, religiously and line independent union magazine. The magazine will be distributed to all LinTek members on a regular basis. The first issue in the autumn will be sent to all science and engineering students at LiU, regardless of membership.

The primary purpose of LiTHanian is to contribute to student benefit and to be entertaining from a student perspective. The contents of LiTHanian should in the main be topical, informative, engaging, thought-provoking, and/or humorous for science and engineering students. This includes, but is not limited to, reviewing LinTek's and LiU's activities and other activities relevant to the science and engineering students. In addition, LiTHanian can provide information about LinTek's activity and highlight relevant news that concerns science and engineering students, their education, their student welfare environment or have a local connection.

The editor-in-chief is responsible for, and has sole mandate to decide on, what is published in LiTHanian as long as the publication does not risk damaging LinTek's relationships or brands. If a publication risks damaging relations between LinTek and other stakeholders, the publisher responsible under Swedish law must consult the Board before a decision is made on publication. Examples of stakeholders are the other unions, sections and municipalities. If the Board is affected by a publication, the Union Council should be consulted instead before the decision is made. In all other cases, other interested parties may offer opinions and suggestions, but the final decision on a publication rests with the publisher responsible under Swedish law.

The contents of LiTHanian must comply with press ethics rules.



In addition to its own brand, LinTek has these sub-brands:

- München Hoben
- SOF
- LinTek Climate Week
- LARM
- LiTHanian
- BokAB
- Mattehjälpen (Help With Maths)
- The Golden Carrot
- Linus & Linnéa.

These may interact with the LinTek brand in different ways – in some cases the sub-brand reinforces the main brand (LinTek), and in some cases the main brand reinforces the sub-brand.

The sub-brands should have some continuity, but the communication around them should be characterised by LinTek's core values and should clarify LinTek as organiser/owner.